



TicketCo

# Accessing your digital tickets



# Receiving your tickets

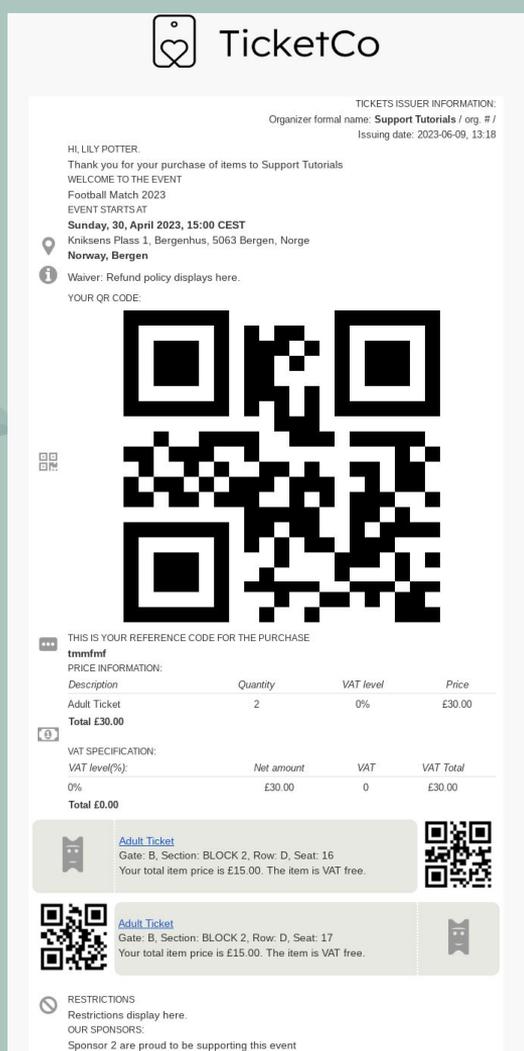
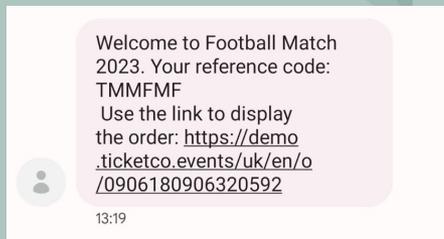


Once you have purchased a ticket, you should receive confirmation of this via email and/or text message depending on the details provided during purchase.

When you arrive at your event, you will need to present the QR code on your ticket at the door. Simply find the email in your inbox, and show the QR code to the onsite staff so they can scan it.

Of course, you could choose to print the email containing the QR code if you would prefer to use a physical copy.

If you have a text message, simply tap the link to view the QR code and ticket details.





# TicketCo

Group QR-code:



ISSUER:

Organizer formal name: **Support Tutorials** / Orgnr: # . /  
Issuing date: 09.06.2023 13:18 CEST.

Reference code:

**TMMFMF**

Hi, **Lily Potter**.  
Thank you for your purchase of items to Support Tutorials

### Football Match 2023

The event starts: 2023-04-30, 15:00.

Kniksens Plass 1, Bergenhus, 5063 Bergen, Norge  
Norway, Bergen

#### Price information:

Description	Quantity	VAT level	Price
Adult Ticket	2	0%	£30.00
<b>Total</b>			<b>£30.00</b>

#### VAT specification:

VAT level(%)	Net amount	VAT	Totals
0.0%	30.0	0	£30.00
<b>Total</b>			<b>£30.00</b>



[Adult Ticket](#)

Your seat details: Gate: B, Section: BLOCK 2, Row: D, Seat: 16



[Adult Ticket](#)

Your seat details: Gate: B, Section: BLOCK 2, Row: D, Seat: 17



RESTRICTIONS

Restrictions display here.

# PDF Tickets

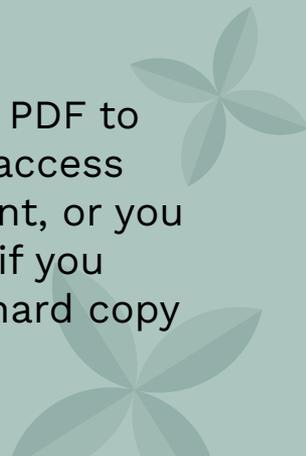


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You will find a PDF ticket attached to your email confirmation. This also contains your QR code, and if you have purchased multiple tickets within an order, you will see individual QR codes displayed here to.

Pay attention to the event start time, location and any restrictions which are also provided on this page.

You can always save the PDF to your mobile device and access the saved file at the event, or you could print out the PDF if you would prefer to bring a hard copy with you.



# Download to your passbook



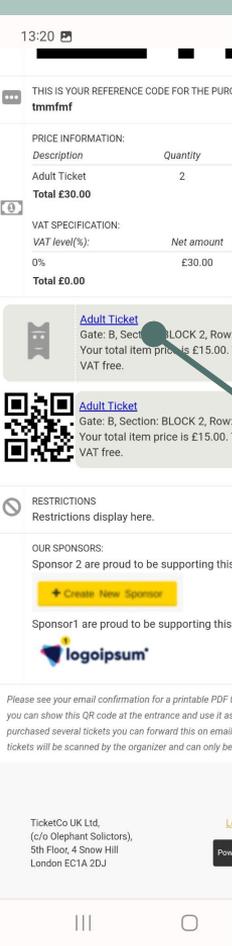
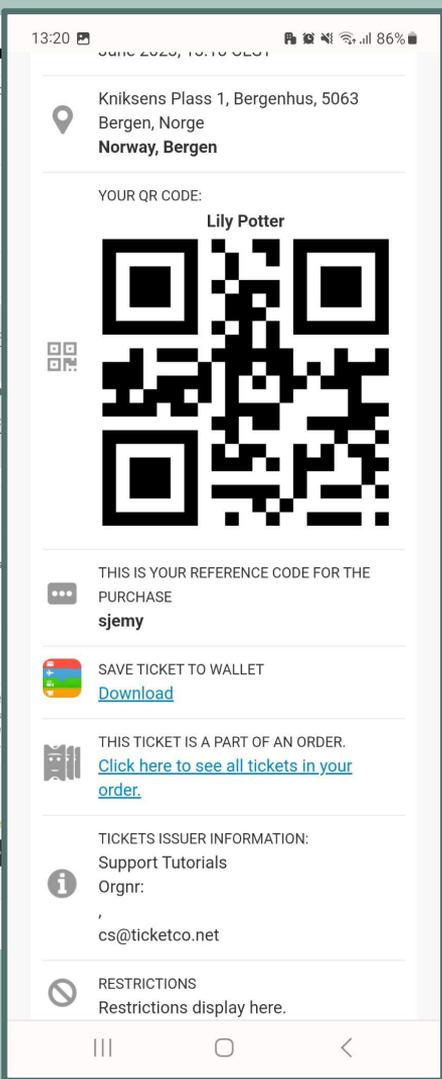
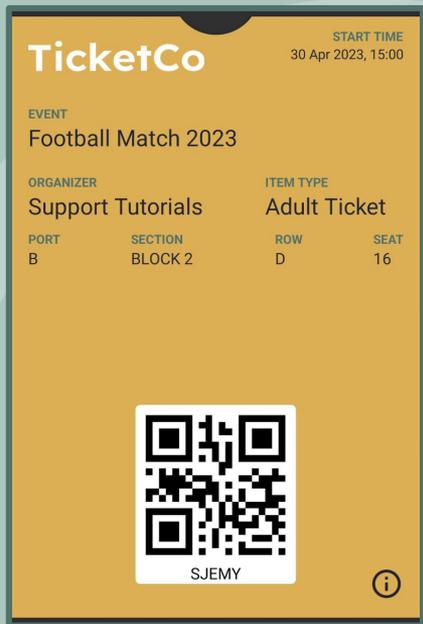
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When opening the link from your order confirmation on a mobile device, you will be taken through to an HTML version of your ticket.

Your ptkpass ticket will look something like this.

On this page you can use the **Download** button under “Save ticket to Wallet” in order to download a .pkpass file. This file can be opened in your mobile device’s native wallet app, or you can import it into another wallet app.

Tip! If you search “wallet app” or “passbook” in Google Play, you will find a variety of free passbook apps.

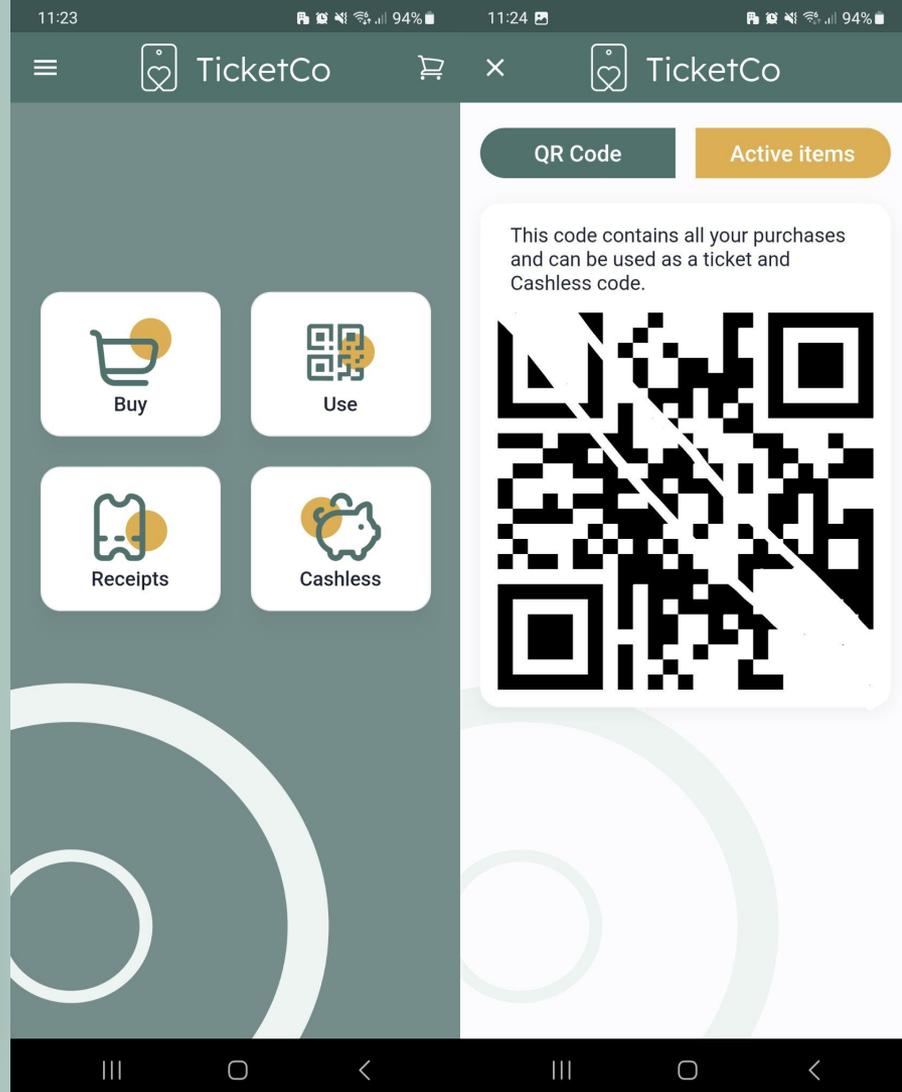


# TicketCo Wallet app

If you purchased tickets with a recognised email address and/or phone number, they may be automatically found in your TicketCo Wallet app. This app can be downloaded from the App Store or Google Play on your mobile device. You will need to login using your phone number and an OTP.

To view your previous purchases, select **Use** in the main menu. The **QR code** displaying here will include all your active tickets, so you can use this as a valid ticket. To look more closely at your previous orders and individual tickets, select **Active items**.

NB! If you inputted a different email address and/or phone number whilst purchasing, your tickets may not display here.



# Thank you

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Enjoy your event!

More information can be found in our [Knowledge Base](#)



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